Electricity Facts Label (EFL)
Amigo Energy - Fixed Rate Product: 12th Month Free - 12
For Service Area: Lubbock Power and Light
Date: 11/9/2026

Electricity Price (Residential)	**Average monthly use:**	**500 kWh**	**1000 kWh**	**2000 kWh**
	Average price per kilowatt-hour:	14.7¢	14.7¢	14.7¢
	The average price per kWh is based on the usage levels shown above and includes the following components of the price: • Energy Charge: 14.7¢/kWh. This includes all supply and applicable Transmission and Distribution Service Provider(TDSP) delivery charges as established by the Public Utility Commission of Texas (PUCT). The total energy charges on your 12th full monthly invoice will be credited to your account. Depending on your utility meter read cycle, the full month credit may not follow the calendar months. The bill credit will be forfeited by the customer if 1) There is a past due account balance at the time credit is applied, 2) the customer terminates the contract early, or 3) the customer changes to a different plan before a credit is applied. Bill credits cannot be used toward deposits. The bill credit cannot be exchanged for cash or gift cards. Your average price for electric service will vary according to your monthly usage. The average price per kWh does not include JustGreen charge. The price does not include federal, state, or local sales taxes or fees, reimbursement for the state miscellaneous gross receipts tax, other government charges, or all other non-recurring fees. Some locations may be subject to a TDSP Underground Facilities and Cost Recovery Charge authorized by their city that is not included in the total average price shown. For more details, see the TDSP service tariff for a listing of cities and authorized charges.			
Other Key Terms and Questions	*See Terms of Service statement for a full listing of fees, deposit policy, and other terms.*			

Disclosure Chart	Type of Product	Fixed Rate Product
	Contract Term	12 Months
	Do I have a termination fee or any fees associated with terminating service?	Yes. The exit fee is $175.
	Can my price change during contract period?	Yes, but only in the limited circumstances described below.
	If my price can change, how will it change and by how much?	Your price can change to reflect changes in TDU/TDSP charges, changes to the ERCOT or Texas Regional Entity administrative fees charged to loads or changes resulting from federal, state, or local laws that impose new or modified fees that are beyond our control.
	What other fees may I be charged?	Please see the “Special Service Fees” and “JustGreen” sections of the Terms of Service for more details.
	Is this a pre-pay or pay in advance product?	No
	Does the REP purchase excess distributed renewable generation?	Yes
	Renewable Content	22%
	The statewide average for renewable content is:	37.2%

Fulcrum Retail Energy LLC d/b/a Amigo Energy
P.O. BOX 3607, Houston, TX 77253
www.AmigoEnergy.com | PUCT License # 10081

CustomerSupport@Amigoenergy.com
Monday – Friday: 8AM – 7PM CST, Saturday: 9AM – 6PM CST
Phone: 1-888-469-2644 | Fax: 1-888-548-7690